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June 13, 2002 EXECUTIVE SEGRETARY

David Waddell **Executive Secretary** Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243

Re:

Application of WorldCom, Inc. and Intermedia Communications, Inc.

for Authority to Discontinue Local Resale Services in the State of Tennessee

Docket No. <u>D2-00701</u>

Dear Mr. Waddell:

Enclosed please find the original and thirteen (13) copies of MCI WorldCom Communications, Inc. ("WorldCom") and Intermedia's Application For Authority to Discontinue Local Resale Services in the State of Tennessee, along with our check in the amount

Thank you for your assistance in this matter.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

JEH/th

**Enclosures** 

### BEFORE THE TENNESSEE REGULATORY AUTHORITY AT NASHVILLE, TENNESSEE

Application of		
WorldCom, Inc. and Intermedia Communications, Inc.	) ) Docket No.	
For Authority to Discontinue Local Resale Services in the State of Tennessee	) · · · · · · · · · · · · · · · · · · ·	
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#### **APPLICATION**

WorldCom, Inc. ("WorldCom") and Intermedia Communications, Inc. ("Intermedia") (collectively, "Applicants"), pursuant to Rule 1220-4-8-.07, respectfully request approval from the Tennessee Regulatory Authority ("Authority") to discontinue Intermedia's resold basic local exchange telecommunications services in the state of Tennessee. As part of WorldCom's ongoing evaluation of Intermedia's operations since WorldCom's acquisition in July 2001, WorldCom has determined that it is necessary and appropriate to discontinue Intermedia's local resale service. Applicants request expedited approval from the Authority so that these services can be discontinued on or before September 9, 2002. In support of this Application, Applicants provide the following information:

### I. BACKGROUND

On July 1, 2001, WorldCom acquired Intermedia pursuant to the Authority's order approving the transfer dated March 22, 2001, in Docket No. 00-01099. As WorldCom indicated

to the Authority in its earlier filings on the status of the transaction, Intermedia has continued to operate since the WorldCom acquisition under the existing Intermedia certificates and tariffs. At the same time, WorldCom continues to evaluate whether and how it will consolidate the Intermedia operations into the existing operations of other WorldCom operating subsidiaries or otherwise make changes to the existing Intermedia business plan.

As part of this evaluation WorldCom received approval from the Authority to transition Intermedia's business and residential long distance customers to comparable service plans offered by MCI WorldCom.<sup>1</sup> As stated in earlier filings with the Authority, WorldCom is committed to keeping the Authority apprised of the results of WorldCom's evaluation and any plans to consolidate certain Intermedia services with other WorldCom subsidiaries or make other necessary changes to Intermedia's business plans. Accordingly, at this time, WorldCom advises the Authority that it has determined that it is necessary to discontinue Intermedia's provision of resold basic local exchange services in Tennessee.

### II. CONTACT INFORMATION

The designated contacts for questions regarding this Application are:

Jon E. Hastings, Esq.
Boult, Cummings, Conners & Berry PLC
Suite 1600
414 Union Street
P.O. Box 198062
Nashville, Tennessee 37219
(615) 252-2306 (tel)
(615) 252-6306 (fax)

and,

Jean L. Kiddoo

See Docket No. 02-00054 (Approval Order dated Feb. 20, 2002) and Docket No. 02-00411 (Approval Order dated April 30, 2002) [PLEASE CONFIRM].

Kathy L. Cooper Swidler Berlin Shereff Friedman, LLP 3000 K Street, N.W., Suite 300 Washington, D.C. 20007 (202) 424-7834 (Tel) (202) 424-7645 (Fax)

### with a copy to:

Marsha Ward WorldCom, Inc. 6 Concourse Parkway Atlanta, Georgia 30328 (770) 284-5490 (Tel) (770) 284-5488 (Fax)

# III. Description of Discontinuance

# A. Description of Services Affected

As noted above, WorldCom will be discontinuing the provision of Intermedia's resold basic local exchange telecommunications services. These are services that Intermedia purchases from another carrier, most often the incumbent local exchange carrier, but sometimes from another competitive local exchange carrier, and then resells to its customers. The discontinuance of services described herein will affect approximately forty-six (46) customers in Tennessee.

As part of its evaluation of Intermedia's operations and future business plans, WorldCom has determined that it is necessary to discontinue Intermedia's provision of resold local exchange services. This decision is based in part on the limited number of Intermedia resale customers in Tennessee. Moreover, this decision is consistent with WorldCom's effort to consolidate and streamline Intermedia's lines of business so as to improve the operational efficiencies of the Company and allow it to focus on more profitable areas of its business.

The discontinuance of Intermedia's local resale services will not affect Intermedia's other services. Thus, WorldCom is not at this time seeking to cancel any certificate issued by the Authority to Intermedia or any tariff on file at the Authority, since Intermedia will continue to provide certain government contract and other telecommunications services pursuant to its existing certificates. Accordingly, WorldCom is not at this time seeking to cancel any Intermedia local and/or long distance certificates or tariffs, but upon completion of the discontinuance of the local resale service will as necessary make tariff filings to reflect the modifications to Intermedia's service offerings.

## B. Date of Service Discontinuance

WorldCom anticipates discontinuing Intermedia's resold local exchange telecommunications services on or after September 9, 2002.

# C. Dates and Methods of Notice to All Affected Customers

WorldCom has developed a customer notification plan that is intended to provide customers with ample notice and opportunity to transition to another carrier to avoid any interruption of service. Individual written notice was provided to each customer affected by the proposed discontinuance via first class mail on June 11, 2002. The customer notice letter, in the form attached as Attachment 1 hereto, contains the following information:

- Identifies which services are being discontinued and which serves remain unaffected;
- Provides the date on which the discontinuance is expected to occur;
- Informs customers that they will need to select a new service provider to avoid interruption
  of service; and
- Provides customers with a toll free number for information or questions regarding the discontinuance.

## IV. Public Interest Considerations

As explained above, WorldCom has determined that the discontinuance of Intermedia's local resale services in Tennessee is necessary and appropriate for the Company's long term business plans. First, Intermedia has a limited number of customers in Tennessee receiving its resold local exchange services. Second, as described in herein, WorldCom has provided these local resale customers with at least 60-days notice, which affords these customers ample time and opportunity to switch their services to an alternative carrier. WorldCom also has provided these customers with a toll free number to address any customer concerns. Accordingly, WorldCom respectfully submits that the discontinuance will not adversely affect the public interest in Tennessee.

#### V. Conclusion

For the reasons state above, Applicants respectfully request Authority approval to discontinue Intermedia's resold basic local exchange telecommunications services in Tennessee. Applicants request expedited approval from the Authority so that these services can be discontinued on or before September 9, 2002.

Respectfully submitted,

Jon E. Hastings, Esq.

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(202) 424-7834 (Tel)

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Counsel for Applicants

Dated: June 13, 2002

5055 North Point Parkway Alpharetta, Georgia 30022



June 11, 2002

[ParentAcctName]
[ChildAcctName]
[BillAddress1]
[BillAdress2]
[BillCity, BillState, BillZip]

Dear Valued Customer:

It has been our pleasure to provide your Local Resale service and to count you as a valued Intermedia customer. It is with sincere regret that we must inform you we will no longer be providing Local Resale service in your area.

Intermedia will cease providing your Local Resale service. Any existing agreement(s) you may have with Intermedia for this service will terminate on September 9, 2002. You will have no further obligation under this agreement except to pay for services received prior to termination. Please note immediately that we will not process any further requests for local service additions, moves or changes.

**In order to avoid interruption of your service**, it will be necessary for you to find another local service provider prior to this termination date. A list of competitive local telephone service providers can be found in your local telephone directory.

Any other services you may have with Intermedia, including IntermediaOne, Single T, unifiedvoice.net, and Unified Voice, will not be affected by this termination.

In the meantime, should you have any urgent issues or questions pertaining to your current Intermedia service, please call 1-800-250-9999 and we will be happy to assist you.

Again, it is our pleasure to serve you, and we appreciate your business.

Sincerely,

Michelle Decker Vice President, Customer Satisfaction & Service Operations